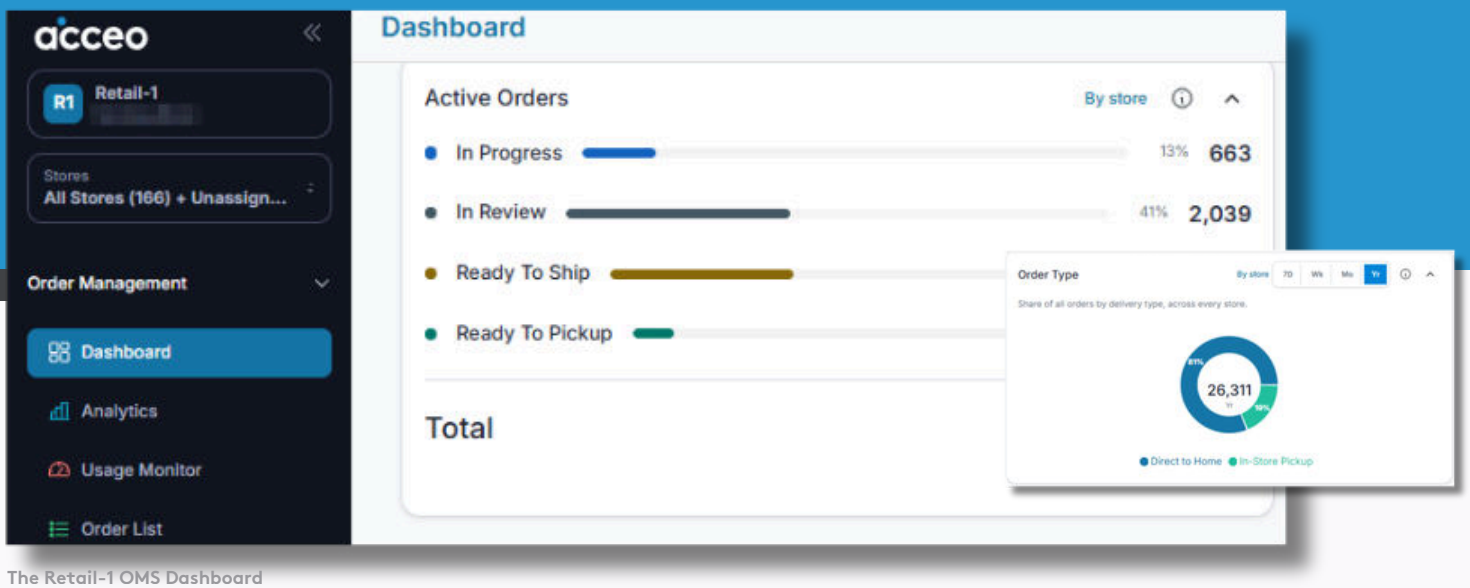
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ORDER MANAGEMENT SYSTEM

Every store. Every order. One Connected Fulfillment Network.

Put your entire store network to work fulfilling customer orders faster and more efficiently.



The Retail-1 OMS Dashboard

Complete Order Visibility

Monitor orders across stores, distribution centres, and dropship vendors from one centralized dashboard. Know where each order stands and where action is needed.

Spot Fulfillment Delays Early

Spot orders waiting for shipping labels, unacknowledged fulfillment tasks, and orders that cannot be fulfilled so teams can take action sooner.

Track Outstanding Payment Capture

Monitor payment capture status across shipments and refunds, with a consolidated view of transactions requiring attention.

Monitor Store Fulfillment Performance

Compare fulfillment activity, shipping labels, and processing times across locations to identify bottlenecks and opportunities for improvement.

FULFILLMENT MODELS SUPPORTED

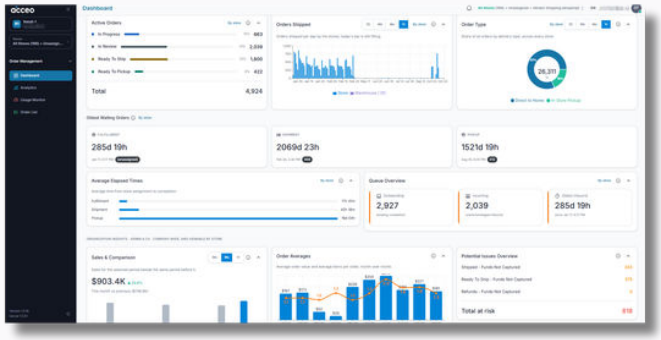
Ship from store | BOPIS | Endless Aisle | Warehouse/DC | Split Shipments | Vendor Dropship

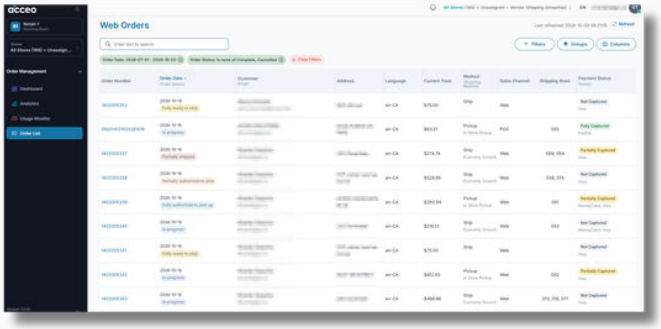
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Everything You Need to Manage Orders Across Your Retail Network

Dashboard

Get a centralized view of active orders, fulfillment progress, store and distribution centre shipments, and customer pickup activity. Quickly identify orders requiring attention and outstanding payment capture.



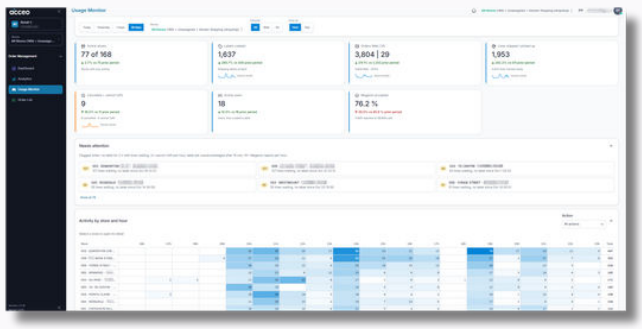


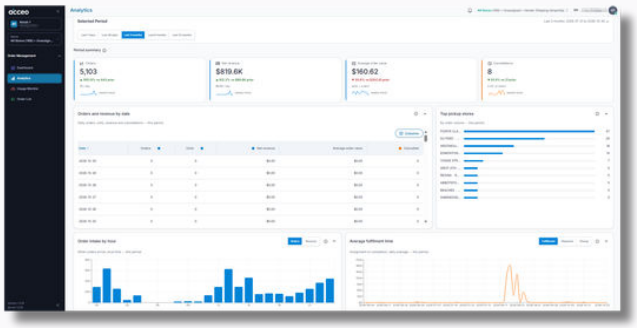
Order List

Find and manage orders faster with flexible searching, filtering, and grouping. Access order details, view product images, retrieve live carrier rates, and print shipping labels from one workspace.

Usage Monitor

See how efficiently each store processes orders. Monitor fulfillment activity, shipping labels, and orders requiring attention. Hourly activity reporting helps identify operational bottlenecks.





Analytics

Measure order volume, net revenue, average order value, and cancellations over time. Compare results across periods, identify peak ordering hours, and see which locations handle the most customer pickups.

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BUILT FOR EVERY TEAM ACROSS YOUR RETAIL NETWORK

One Connected Platform. Better Visibility for Every Team.



Operations and Omnichannel

Coordinate fulfillment across stores, distribution centres, and dropship vendors. Identify processing delays, monitor outstanding orders, and help keep fulfillment operations moving efficiently.

Finance and Executives

Get a clearer picture of order performance, revenue trends, cancellations, and outstanding payment capture across the retail network.

E-commerce and IT

Bring e-commerce, endless-aisle, and POS orders into a centralized workflow. Monitor order acceptance and rejection activity to help identify integration issues before they disrupt fulfillment.

Store and District Leaders

Monitor store workloads, pickup volumes, and fulfillment activity. Identify busy periods and help balance operational demands across locations.

HOW IT WORKS

From Order Placement to Fulfillment, Stay in Control

01 **Order Received**
Orders enter from your website, POS, or endless-aisle transactions.

02 **Fulfillment Assigned**
Orders are assigned to stores, distribution centres, or dropship vendors, with split shipments as needed.

03 **Order Fulfilled**
Items are picked, labelled, and shipped or prepared for customer pickup.

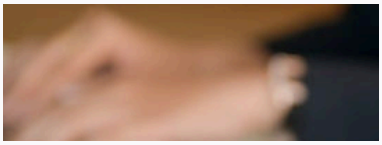
04 **Payment Tracked**
Monitor payment capture status and identify outstanding transactions.

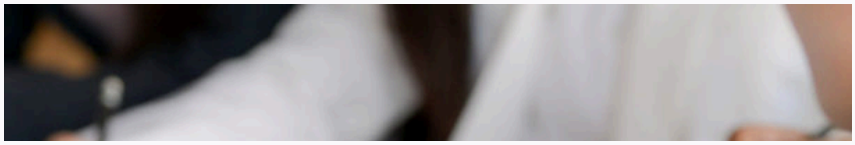
05 **Performance Measured**
Track fulfillment times, order volumes, and store activity across your organization.

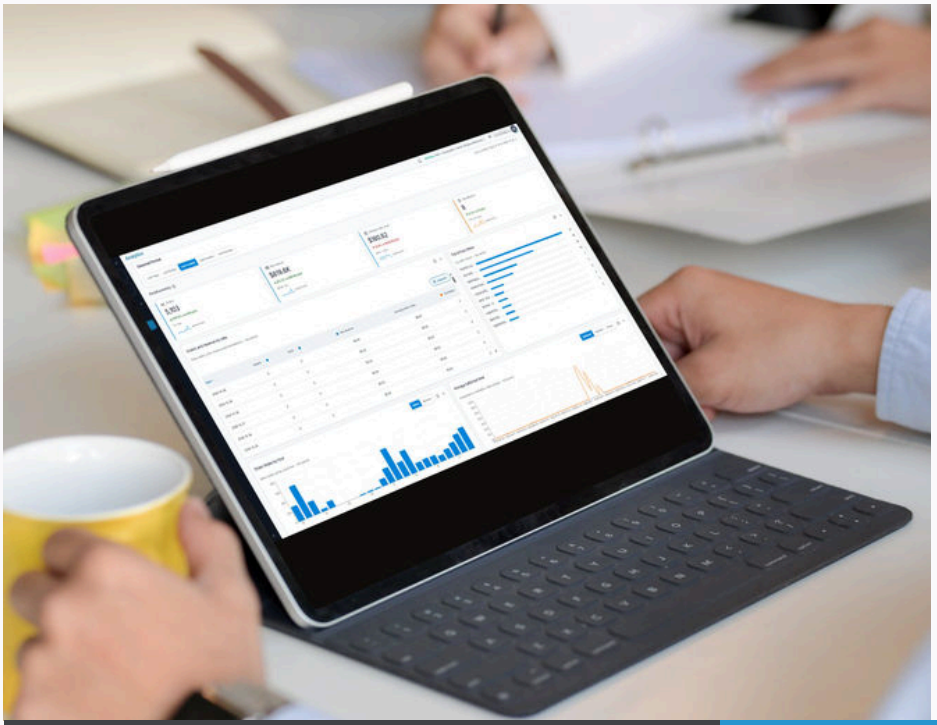
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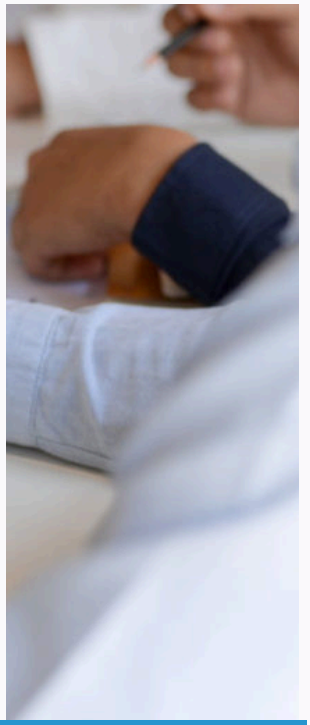
> ACCEO Retail Solutions' order management system dashboard has been a game-changer for our operations. Its intuitive interface and real-time data have significantly improved our order fulfillment process. We've seen a marked increase in efficiency and customer satisfaction.
>
> VP, Lifestyle Store

Get More from Your ACCEO Retail-1 Investment









Take Control of Your Omnichannel Fulfillment

Schedule a personalized demonstration to see how Retail-1 OMS can help you manage orders, improve fulfillment visibility, and connect operations across your store network.

+1 888 353 5888

sales.retail@acceo.com

Visit us!